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**Hollander Consultants™ Client Satisfaction Hits Quarterly High
Success of Quality Control Division Lauded**

The chief executive of Hollander Consultants™ Quality Control Division, Bob Martin, just announced that client satisfaction has reached a quarterly high of 93%.

/24-7PressRelease.com/ - PORTLAND, OR: The chief executive of Hollander Consultants™ Quality Control Division, Bob Martin, just announced that client satisfaction has reached a quarterly high of 93%. Hollander Consultants maintains approximately 400 accounts simultaneously in the United States and Canada.

Mr. Martin said, "We constantly survey and interview our clients regarding the quality of service they are receiving. Last week we reached a quarterly high when we found that 93 percent of those interviewed fit into the company's highest quality control rating of "highly satisfied" with the level of service they are receiving from Hollander Consultants."

The Quality Control division of Hollander Consultants constantly tracks the progress of each client to determine that each client is receiving a proper return-on-investment.

"Our standards are very, very high in terms of client satisfaction. Even the mention of one statistic being down for a client can easily eliminate them from a high quality control rating, even if the client is happy with his overall service," stated Mr. Martin.

"Bob Martin has been doing an excellent job ensuring our clients are getting the best possible results from each echelon at Hollander Consultants. As the years go on, we just keep getting better and better," assured Fred King, CEO of Hollander Consultants.

One client expressed, "In the seven years I've been associated with Hollander, I've gone from producing \$198,000 per year to \$1,500,000 per year. Staff has increased from 4 people to 18 fully trained staff. I've cut my work schedule from 4.5 days per week to 2.5 days per week. We averaged 17 new patients a month and now we do over 120 per month. We moved from a 1600 sq.ft. facility to our current location, which is 4200 sq.ft. Our growth has been about 20% per year. Prior to receiving my Hollander education, I had been seeing a 2 or 3% increase over the previous year and I thought that was just the way it would be. I thought a 2 to 3% increase was an appropriate number."

Based in Portland, Oregon, Hollander Consultants is 21-year old, nationally recognized business and practice management consulting firm with projected revenues in excess of \$5 million this year. Hollander Consultants is one of the leading national consulting firms in United States and Canada for the combined dentistry, optometry and veterinary professions and uses the administrative systems developed by business management pioneer, L. Ron Hubbard. Hollander Consultants can be found at www.hollanderconsultants.com. Other successes from clients of Hollander Consultants can be found at www.hollanderconsultants.com/clientele/clientele.html.

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