



Press Release Contact Information:

Jane Whittle
ACF Car Finance
PR Manager
E-Mail: [Email us Here](#)
Website: [Visit Our Website](#)

ACF Car Finance Call Centre Manager celebrates five year anniversary

ACF Car Finance Call Centre Manager, Carolina Izzo, celebrates five year anniversary with the company

/24-7PressRelease/ - February 21, 2008 - ACF Car Finance, the UK car and bike finance provider, is paying tribute to Call Centre Manager Carolina Izzo, who has just celebrated her five year anniversary with the company.

Carolina, 30, has a wealth of call centre experience gained within the Financial Services Industry including not just [car finance](#) but Credit Cards, Personal and Secured Loans and Collections. Having started within the Unsecured Loans Department at The Funding Corporation back in February 2003, Carolina soon moved across to the [ACF Car Finance](#) Team where she started as one of only four Direct Sales Representatives (DSRs). At that point her role concentrated on making outbound calls to prospect ACF Car Finance customers who had been introduced via third party organisations and through the internet.

Within the past 5 years, Carolina has seen the ACF Call Centre grow and develop and in April 2006 was awarded the role of ACF Call Centre Manager, heading up a team of 25 staff including two ACF Car Finance Team Leaders looking after inbound and outbound telemarketing, an ACF Car Finance Training Officer and 22 DSRs.

Carolina said, "My proudest achievement to date would be breaking the 5,000 application a month barrier. I'm now working towards the 6,000 a month target. It's rewarding to know I've been instrumental in the growth of the ACF Call Centre. Having seen it grow from 4 to 22 DSRs feels like a great accomplishment. I love the buzz of the call centre environment, having targets to hit really keeps you focused and motivated."

Lorna Rossi, Divisional Manager for ACF Car Finance added:

"Carolina's experience in the call centre has been invaluable to our success. As one of the first ever ACF Car Finance DSRs, her knowledge and understanding of the business is second to none. I look forward to the next 5 years and hope to continue to break lots more records."

About ACF Car Finance

ACF Car Finance is a UK company that offers car and [bike finance](#), [car loans](#) and [car credit](#). ACF Car Finance boasts nine branches across the UK including Isleworth, Dunstable, Maidstone, Bristol, Birmingham, Manchester, Leeds and the East Midlands - with the latest branch now open in Livingston, Scotland. The company allows customers to conveniently apply for car finance online or via telephone.

ACF Car Finance stocks a wide selection of vehicles, most of which are between two and four years old, and all come with a full 136 point quality inspection and an independent M.O.T, so customers can be confident of purchasing a reliable car.

ACF Car Finance Limited. Registered in England Number 4757280. Registered Office: International House, Kingsfield Court, Chester Business Park, Chester CH4 9RF.

ACF PR Contact:

Jane Whittle
The Funding Corporation
International House
Kingsfield Court
Chester Business Park
Chester
CH4 9RF
01244 625 684
www.acfcarfinance.co.uk/