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VIBCO Vibrators extends customer service hours, maintains 24 hour tech support

VIBCO Vibrators expands its customer service hours. Live customer service agents are now available from 7:30am - 8:00 eastern standard time, Monday through Friday.

/24-7PressRelease/ - WYOMING, RI, March 28, 2008 - VIBCO Vibrators expands its customer service hours to support its mission to be the most responsive and customer-focused vibrator manufacturer in the world. Real, live VIBCO Vibrator customer service agents are now available via toll-free phone at 800-633-0032 from 7:30am - 8:00pm eastern standard time (EST).

"We know that the traditional 9 to 5 work day is rapidly becoming a thing of the past," says Karl Wadensten, VIBCO President. "Our primary mission is to provide our customers with exactly the vibration products they need, exactly when they need them. That means that we need to have live agents available to provide product information, offer pricing quotes, and ready to accept and ship orders right away beyond the traditional working day."

VIBCO Vibrators has long offered customers and end users 24-hour technical support assistance and will continue to do so. Extending regular customer service hours is just VIBCO Vibrators' next step in providing the highest, most responsive level of customer service in the the industry.

Founded in 1962, VIBCO Vibrators designs, manufacturers and markets a comprehensive range of heavy-duty electric, pneumatic and hydraulic vibrators for construction and industrial use. The company also designs, manufactures and markets a complete line of vibratory plate compactors and rollers. The company is headquartered in Wyoming, RI, USA. For more details and contact information, go to www.vibco.com.