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Starwood Vacation Ownership Signs Support Contract with Integrated Solutions Management

Starwood Vacation Ownership, headquartered in the Orlando, FL, signs a one-year support contract for its HP Project and Portfolio Management Center solution with Integrated Solutions Management, Inc.

TAMPA, FL, October 10, 2008 **/24-7PressRelease/** -- Integrated Solutions Management, Inc. (ISM) today announced that it has been awarded a one-year, support services contract by Starwood Vacation Ownership, one of the premier developers and operators of high-quality vacation ownership resorts. The support contract covers Starwood Vacation Ownership's HP Project and Portfolio Management Center (PPM) solution, a comprehensive project and portfolio management offering that provides the information needed to make better business decisions, helps lower the total cost of business operations, and reduces risk.

The Tampa-based ISM Governance Solution Support Center (GSSC) will provide both product and solution support for the customized HP PPM deployment within Starwood Vacation Ownership. As needed, ISM will own activities with the application vendor (HP) such as managing product-related questions, issues, and service requests. Additionally, ISM will review patches, upgrades, and monitor relevant application bugs and provide recommendations for introducing any vendor delivered solutions into the Starwood Vacation Ownership environment.

"We started just over a year ago with an IT Service Management assessment and implementation roadmap," said Jonathan Jowers, VP, IT Governance and Compliance, Starwood Vacation Ownership, Inc. Technology Group. "This support contract now completes the full life-cycle of ISM services at Starwood Vacation Ownership. ISM has been an excellent partner and following our migration to PPM 7.1, extending our relationship into solution support was the next logical step."

ISM provides a complete Governance/Service Management services and solutions portfolio, including Assessment and Planning, Process and Requirements, Solution Evaluation and Technology Selection, Solution Implementation and Deployment, Education and Training, and Support.

Since its founding in 1991, ISM has helped corporations improve IT strategy, performance, and alignment with the enterprise, ultimately maximizing the value IT brings to the enterprise by helping clients more effectively manage the business of IT.

About Integrated Solutions Management (ISM)

ISM works in partnership with our clients to address their business needs based upon a clear understanding of the organization's history, current challenges, strategy, goals and objectives. ISM's business practices include IT Governance/Service Management, Virtualization and Security, Application Modernization, and Project Management. For more information, please visit <http://www.ismonline.com>.