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**Commitment to Customer Service
Sets Harmony Clean Apart from the Rest**

Harmony Clean celebrates its 5th anniversary as an environmentally - friendly house cleaning business with a commitment not only to the health of their staff, clients and the environment, but to customer service.

DOYLESTOWN, PA, October 15, 2008 **/24-7PressRelease/** -- When they launched Harmony Clean in 2003, sisters Debi Sarandrea and Vicki Brown were at the cutting edge of the trend toward environmentally - friendly house cleaning. From the natural cleaning products they use to the fuel efficient cars they drive, Harmony Clean teams have set the standard for green house cleaning in Bucks County, capturing the loyalty of more than 250 clients and winning Best of Bucks awards four years in a row.

Now, as Doylestown-based Harmony Clean celebrates its 5th anniversary and more cleaning companies say they are going green, Sarandrea and Brown are putting an equally heavy emphasis on superior customer service to separate themselves from the competition. To deliver green cleaning while listening to customer feedback is a difficult combination to beat. "Many of our clients tell us communication is as important to them as cleaning green," said Sarandrea. "They love how responsive we are to their comments."

The benefits of cleaning green are obvious: it provides clients with peace of mind to know their family is safe from the harmful effects of some harsh cleaning products. It's also a good feeling knowing they are doing something good for the planet.

When it comes to meeting client needs, Harmony Clean goes the extra mile with a five-step process that encourages client feedback. It starts with an in-person visit by a member of the Harmony Clean staff to assess the unique requirements of each home before offering a firm price quote.

Some national companies provide a quote over the phone or online, but Sarandrea says it's better to meet customers one-on-one to establish a personal relationship and understand their individual needs. After the extensive Initial Detail Clean, the Team Leader walks through the house with the client to make sure all areas were properly addressed. The next day, Harmony Clean's Quality Assurance Manager personally calls the client to encourage feedback.

The QA Manager checks in with the client three months later to make sure all needs are still being met and then checks back every six months. In the meantime, cleaning teams leave behind a postage-paid postcard that allows clients to comment on their service.

"We want to give our clients every opportunity to let us know how we're doing and let them know we are receptive to their comments," said Brown. "If we're not doing something right, we want to know about it so we can make corrections."

Harmony Clean also offers a "Smile Guaranteed" policy that calls for a cleaning team to return within 24 hours to correct something they might have missed. At Harmony Clean, the 16-person staff is bonded and insured for workers compensation and liability issues. Workers must speak English and undergo rigorous drug and criminal background checks. Only after completing a thorough training program are caring, honest and professional cleaners allowed to represent Harmony Clean.

"The leadership of Harmony Clean is reflected in the team and company philosophy," said client Neen James. "You will never find a better company to clean your home in Bucks County than Harmony Clean."

Sarandrea and Brown are committed to more than the health of their staff, clients and the environment. They routinely perform community service in the way of free house cleaning to area women being treated for cancer. "It's your home and you work hard for it," said Sarandrea. "Even though everyone's budget is getting tighter, the time you gain by having help

with keeping your home clean and healthy is priceless."

Harmony Clean (www.harmonyclean.com) serves homeowners in Central Bucks County. They service homes from 800 square feet to upwards of 6,000 square feet. The teams use non-toxic, earth-friendly cleaning products without synthetic fragrances, petro-chemicals or phosphates. They bring all of the necessary products and supplies, and maintain high standards of quality and security by carefully hiring, training and insuring their staff of cleaning experts. For more information about Harmony Clean visit their website www.harmonyclean.com, or call 215-230-7700.