



etc.venues Recognised at the VenueVerdict Awards for 2012

etc.venues has been awarded VenueVerdict's Gold Standard Brand Award for 2012.

LONDON, ENGLAND, January 23, 2013 **/24-7PressRelease/** -- As recognition of their fantastic customer service, etc.venues has swept the board at the 2012 VenueVerdict Service award. The specialist venue group has always prided itself on its fantastic levels of service, and believe that this impressive performance in the leading independent, customer research based survey confirms etc.venues as leaders for service in the venue industry.

etc.venues managed to out-perform all other venue groups in the Gold Award categories, and even secured the Gold Standard Brand Award, earning 6 Gold accreditations this year in the process. Furthermore, 3 of etc.venues centres were "Highly Commended" by VenueVerdict, as well as being acknowledged as the "Number 1 Brand" in the Mid-Sized Group Category.

etc.venues' Hatton training, meeting and conference venue was also ranked as number 1 in both the "Specialist Venue" and the "Overall Venue" categories. With a great range of conference suits, smaller rooms, and two restaurants, the Hatton impressed judges with its flexible working environments and fantastic views over the London skyline.

Alastair Stewart, the MD of etc.venues, could not hide his delight at such a strong performance: "I'm really proud of our customer service teams and it feels a bit like we have "swept the board" in the most important awards for the customer service in the industry."

"In a competitive venue market, great customer service is the true differentiator and we like to think that we look after our customers as well as or better than anyone else. The time and effort that we put into choosing and training the right staff has paid off as the VenueVerdict awards are a true reflection of quality as they are based on pure feedback from the event bookers themselves."

For a full list of services, or to view more information about [etc.venues training room hire in London](#) or Birmingham, please visit the website.

Notes to Editor

Starting life back in 1992, etc.venues has grown to become one of the UKs premier training and meeting providers; establishing twelve high-quality, award-winning London and Birmingham conference centres.

Website: www.etcvenues.co.uk

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Contact Information:

David Owen

etc.venues

London

UK

Voice: 020 71056090

E-Mail: [Email Us Here](#)

Website: <http://www.etcvenues.co.uk/>

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