

PRESS RELEASE



4 STAR AIRLINE



BEST AIRLINE STAFF SERVICE
IN AFRICA 2013



BEST AIRLINE STAFF SERVICE
IN AFRICA 2016



BEST AIRLINE IN AFRICA 2017

Ethiopian Wins SKYTRAX Best Airline in Africa Award for 2nd Time

Addis Ababa, 19 July 2018

Ethiopian Airlines, the largest Aviation Group in Africa and SKYTRAX certified Four Star Global Airline, is pleased to announce that it has won SKYTRAX World Airline Award for the Best Airline in Africa for second successive year.

Skytrax is the most respected global air transport rating organization that conducts the world's largest annual airline passenger satisfaction survey where customers make their own personal choices as to which airline they consider to be the best.



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Group CEO Ethiopian Airlines, Mr. Tewolde GebreMariam, remarked *“Ethiopian is a customer focused and market driven airline. In a context of hyper competitive global airline industry, the only way for Ethiopian to sustain its success is through its differentiated service delivery and by meeting its customers' expectations. We are, therefore, honored and delighted to have been named the Best Airline in Africa at SKYTRAX World Airline Award as voted by passengers and we will not relent in our continuous efforts to offer our customers the best possible travel experience.”*

I would like to thank Skytrax for this recognition and our valued customers for their strong vote of confidence. As always, we shall maintain our resolve to exceed their expectations and provide the best possible travel experience every time they fly with us. I wish to take this opportunity to congratulate my colleagues at Ethiopian for their exceptional commitment and hard work to keep our airline flying high in the skies.”

Commenting on the Awards, Edward Plaisted, CEO of Skytrax on his part said, *“Passengers have voted Ethiopian Airlines Africa's premier carrier for a second successive year and this is a simply fabulous achievement for the airline management and frontline staff.”*

Ethiopian Airlines is a multi-award winning airline and has previously received SKYTRAX World Airline Award for Best Airline Staff in Africa, two times.

About Ethiopian

Ethiopian Airlines (Ethiopian) is the fastest growing Airline in Africa. In its seventy plus years of operation, Ethiopian has become one of the continent's leading carriers, unrivalled in efficiency and operational success.

Ethiopian commands the lion's share of the pan-African passenger and cargo network operating the youngest and most modern fleet to more than 110 international passenger and cargo destinations across five continents. Ethiopian fleet includes ultra-modern and environmentally friendly aircraft such as Airbus A350, Boeing 787-8, Boeing 787-9, Boeing 777-300ER, Boeing 777-200LR, Boeing 777-200 Freighter, Bombardier Q-400 double cabin with an average fleet age of five years. In fact, Ethiopian is the first airline in Africa to own and operate these aircraft.

Ethiopian is currently implementing a 15-year strategic plan called Vision 2025 that will see it become the leading aviation group in Africa with eight business centers: Ethiopian Regional Services; Ethiopian International Services; Ethiopian Cargo & Logistics Services; Ethiopian MRO Services; Ethiopian Aviation Academy; Ethiopian In-flight Catering; Ethiopian Ground Services and Ethiopian Airports Services. Ethiopian is a multi-award winning airline registering an average growth of 25% in the past seven years.

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