



CloudOps Active Management Solution

Ensuring your business critical cloud infrastructure is performing to it's maximum potential

About cams

CloudOps Active Management Solution (cams) from igroup ensures that your business critical cloud is performing to it's maximum potential, is cost effective, and is always available.

cams brings together performance and cost monitoring tools, support processes and general administration functions through a single portal. Fully managed on your behalf by our dedicated team of cloud experts **cams** can be implemented across any new or existing Azure or AWS cloud infrastructure.

With the **CloudOps Active Management Solution** from igroup your business will be able to focus on applications and services not managing your cloud infrastructure.

How **cams** Can Help Your Business

Designed and built using **igroup's** extensive knowledge and experience of supporting and managing client cloud infrastructures. **cams** helps your business become more efficient, deliver high quality applications and services in the cloud and reduce operational costs.

With **CloudOps Active Management Solution** your business can access high quality tools and resources so you can deliver applications and services across your cloud infrastructure reliably and cost effectively as well as allowing you to plan for future growth.

cams has been specifically designed for businesses who:

- Deliver business critical services and applications through the cloud
- Lack the resources, skills or expertise to manage their own cloud infrastructure
- Want additional resources and skills to enhance their own services and teams
- Want to maximise profitability by delivering high quality cloud applications

cams Delivers

**Seamless integration
with new or existing
infrastructure**



**Guaranteed
cost savings**



**Management,
monitoring and
reporting dashboards**



**Always on support
and fault diagnostics**



**Proactive account
management and
optimisation**



**Tools and apps to
enhance performance**



**Predefined processes
and scripts**



**No hidden costs
or charges**



cams Core Functionality

Function	Explanation
<p>Single sign on / multiple dashboards</p>	<p>cams dashboards give a clear and concise 365 degree view of the cloud infrastructure including:</p> <ul style="list-style-type: none"> • Performance • Resource allocation • Backup status • Operational status and fault resolution
<p>Always on monitoring and active alerting</p>	<p>cams continually monitors the health of the cloud infrastructure in order to:</p> <ul style="list-style-type: none"> • Diagnose and resolve faults before they become an issue • Provide post event analysis and future proofing • Maintain guaranteed 99.999% reliability
<p>Continuous cost optimisation</p>	<p>cams constantly reviews resource usage and identifies possible savings with:</p> <ul style="list-style-type: none"> • Live usage reports and analysis • Pre-defined scripts to maintain performance, pause unused assets and make resource changes • Built in cost optimisation processes
<p>Automated updates and patching</p>	<p>cams keeps cloud infrastructures up to date with the latest patches and security features using automated routines and active management from our support team</p>
<p>24/7 Infrastructure Status Dashboards and Support Tools</p>	<p>cams has built in emergency monitoring dashboards and support tools which:</p> <ul style="list-style-type: none"> • Allows users to see the status of their machines and cloud provider all in one location • Identifies where faults may be impacting their business • Access support tickets • Activate predefined recovery routines and scripts
<p>Automated Backup and Disaster Recovery</p>	<p>Pre-configured disaster recovery processes in cams take regular snapshots of virtual machines and can manage the disaster recovery process in the event of a critical failure.</p>
<p>Technology Adoption Manager</p>	<p>All cams customers have a dedicated Technology Adoption Manager so they get the maximum business value and performance from the cloud. The adoption manager will:</p> <ul style="list-style-type: none"> • Provide ongoing customer training and support with cams • Undertake regular security audits and recommendations • Provide first line cloud planning to help your business deliver their applications and services more effectively

cams vs Traditional Support

CloudOps Active Management

Solution has been developed based on years of experience in managing and supporting cloud infrastructures across different industries and sectors. Unlike a traditional support contracts **cams** already includes all the features and functions your business will require without any hidden costs or surprise charges backed up by experts in the cloud.

igroup and **cams** will:

- Be an integral part of your team delivering high quality advice and support
- Allow you to concentrate on delivering your own services and applications
- Improve overall business profitability and reduce cloud costs
- Enable your business to grow through the cloud

To find out how **CloudOps Active Management Solution** can ensure your business critical cloud infrastructure is performing to it's maximum potential;

get in touch now.



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